



## Partner Survey

### **Instructions for the Partner survey.**

#### **HOW WELL DID WE DO IT?**

How we work in partnership in community is a key measure of how effective a House is, and many Houses have chosen to seek reflections from partners in previous priority area reports.

As requested by Houses NHT has worked with Don Thomson from CoDesign Lab to create this short partner survey to measure that effectiveness. You wanted us to provide questions you can use to get information.

We know some of these questions can feel a little confronting...do we really want honest answers? But if we really want to know how we're going we have to ask the questions and learn from what it tells us.

There is also a fuller partner survey that Don has developed that you could use to go into more depth with partners and this is available on the website at any time.

#### **How to use it?**

If you have chosen Measures that relate to Partners in your Priority Area Report template simply choose the questions that relate to those measures. You can simply delete the questions in the survey to make it more focused on the measures you want for your report

Or you can ask all the questions of your partners as is, to get your own feedback and then simply report on the measures you chose (or use all the data). Just add in your House name and logo and send it off!

- Don't forget you can add other questions if there is other information you would like specifically for your House.
- The important part of surveying partners is to try and set it up so they can give you the feedback without identifying themselves. You could email the survey out as a word doc and ask them to post back anonymously
- Or you could create your own anonymous version on Survey Monkey
- NHT are looking at working with Don Thomson to create an online tool that each House can adapt as well.

To ensure you get meaningful and useful feedback, we recommend you give people the opportunity to provide this feedback confidentially, and without the need to identify themselves. You can give out the survey with a stamped addressed envelope, provide a feedback box, for people to put their forms in, or put this information into an online survey tool.



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We really want your feedback about how we're going. To allow you to be totally honest we want you to be able to be anonymous so please print and mail back this form to us

Thinking about your partnership with **(NAME OF HOUSE)**:

**Measure: The House are a constructive and reliable partner**

How do you find the House to work with:

Difficult/challenging		Neutral		Easy/Constructive
1	2	3	4	5

Very unreliable		Neutral		Very Reliable
1	2	3	4	5

**Measure: The House has assisted you to connect with and work in the local community?**

Has your partnership with our House enabled or facilitated your ability to work in or connect with the local community

No, it's made it more difficult 		Neutral		Definitely yes; couldn't do it without them 
1	2	3	4	5

**Measure: The partnership with the House has helped you meet the needs of your clients/the community.**

Does your partnership with our House help you meet the needs of your clients/the community?

No, it's made it more difficult 		Neutral		Definitely yes; couldn't do it without them 
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1	2	3	4	5

**Measure: The House activities/initiatives have met your clients/participants expectations**

Thinking about the contribution that the House makes towards influencing long-term outcomes for your clients/participants, please respond to the following statement:

The House activities/events/initiatives meet our client's expectations

Strongly disagree ☹️		Neutral		Definitely yes – strongly agree 😊
				
1	2	3	4	5

Why did you answer in this way?

**Measure: The House activities/initiatives make a positive difference in the lives of your clients/the community?**

Thinking about the contribution that the House makes towards influencing long-term outcomes for your clients/participants, please respond to the following statement:

The House activities/events/initiatives that make a positive difference in the lives of our clients/the community.

Strongly disagree ☹️		Neutral		Definitely yes – strongly agree 😊
				
1	2	3	4	5

**Measure: The House is an important partner relative to other partners**

How would you rate the relative importance of your partnership with our House in relation to your other partnerships within this community?



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The least important partner 😞		Neutral		Our most important partner in this community 😊
				
1	2	3	4	5

Why did you answer in this way?