



## Instructions for Participant Survey

### **Instructions for the participant survey.**

Houses were clear you wanted us to refine the measures and then give you “the question” to ask against that measure. The working group and Don Thomson from CoDesign Lab has helped greatly in the process. You don’t have to use the questions here to get the responses against the measures BUT they are here off the shelf ready to be adapted if you don’t have your own questions you wish to ask.

### **How to use it?**

In the Participant Survey just delete the questions you don’t need, to make it more focused on the measures you do want for your report.

You can:

- Add in your House name and or logo
- Type in the name of the activity or event you are running.
- Choose the type of scale you prefer – just numbers, just thumbs up and down or the text. It is better not to leave them all there.

**Question 1** is a nice warm up question which you can delete if you don’t want

### **HOW WELL DID WE DO? Questions 2 - 5**

- Looking at the measures you’ve chosen in your Priority Area Reporting Template you can just **delete the unneeded blue questions** based on what measures you’ve chosen to focus on.

### • **IS ANYONE BETTER OFF? Questions 6 - 11**

- Looking at the measures you’ve chosen delete the green questions that are not relevant to your activity. **Just choose two or three most relevant.**
- Question 12 is calling for suggestions for improvement and Question 13 is asking for quotes from participants. You don’t have to use these but they could help you get quotes and feedback for completing the Case Study section.
- Don’t forget you can add other questions if there is other information you would like specifically for your House.
- The important part of surveying participants is to try and set it up so they can give you the feedback without identifying themselves. Some Houses might use this paper based version, or others might put up questions on butchers paper on the wall and let participants go into the room and add a “dot” and that forms the record of the group’s feedback.
- NHT are looking at working to create an online tool that each House can adapt or if it will suit participants you could create your own online version using SURVEY MONKEY.

House: \_\_\_\_\_

Activity: \_\_\_\_\_

## HOW WELL DID WE DO IT?

1. How did coming to the activity today make you feel?

Keyword selection – e.g.

Happy  
Connected  
Safe  
Confident  
Excited

Enthusiastic  
Welcomed  
Supported

Other: \_\_\_\_\_






2. Would you come back to do this activity again?

1	2	3	4	5
				
Definitely not	Probably not	Maybe	Yes, likely to	Definitely YES!






3. Would you recommend the activity to others?

1	2	3	4	5
				
Definitely not	Probably not	Maybe	Yes, likely to	Definitely YES!

4. How much did you enjoy the activity?

1	2	3	4	5
				
Not at all	Not very much	Not sure	Enjoyed it	Really enjoyed it






5. To what extent did the activity meet your expectations?

1	2	3	4	5	<input type="checkbox"/> N/A
					<input type="checkbox"/> N/A
Not at all	Not very much	Not sure	Met my expectations	Exceeded my expectations	I didn't have any expectations

## IS ANYONE BETTER OFF?





### Measure: Connected me with other people in your community

6. To what extent did the activity help you **connect to other people in your community**?

Not at all	Not very much	Not sure	A bit	A lot
				
1	2	3	4	5






### Measure: Raised my awareness of services and supports

7. To what extent did the activity help **raise my awareness of services and supports**

Not at all	Not very much	Not sure	A bit	A lot
				
1	2	3	4	5






### Measure: Connected me to the services and supports I need

8. To what extent did the activity help you **connect with service providers/services** ?

Not at all	Not very much	Not sure	A bit	A lot
				
1	2	3	4	5






### Measure: Increased my confidence in myself

9. After attending this activity/event, I feel:

1	2	3	4	5
				
A lot less confident about myself	a bit less confident about myself	The same as I did when I came	More confident about myself	A lot more confident about myself






### Measure: Increased my skills and knowledge

10. After attending this activity, and hoping to gain new skills or knowledge, I feel:

1	2	3	4	5
				
Very confused	A little confused	Still unable to do the task I wanted to learn to do	More able to do what I wanted to do	A lot more able to do what I wanted to do

### Measure: Increased my sense of safety in my community

11. After attending the activity today I feel:

				
Much less safe	A little less safe	About the same	A bit safer	A lot safer

12. Do you have any suggestions about how we might improve this activity/event in the future?

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13. What is the most significant thing you'll take away from this activity/event?

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