

FACT SHEET

Crown property ownership changes

Some Crown-owned properties across the state are to be transferred to the Department of Communities Tasmania, to be managed by Housing Tasmania.

From 1 February 2020 reporting of emergency and maintenance issues should be made through:

Housing Tasmania Portfolio Maintenance, 1300 665 663

The Department of Communities Tasmania (Communities Tasmania) has been working with Asset Management Services to transfer the ownership of some Crown properties to the Communities Tasmania portfolio.

Over the next few months you will be contacted by the Portfolio Maintenance Head Contractor to organise a Property Assessment Survey and a 3D scan of the property to update our records.

Please ensure you update your maintenance contact details from Asset Management Services (AMS) to Housing Maintenance 1300 665 663.

If you are unsure about any issue relating to repairs or replacement, call maintenance customer services staff to discuss on 1300 665 663. You can phone during office hours from 8:45 am to 5:00 pm, or any time for emergency maintenance.

Communities Tasmania will now be managing your lease arrangements, and for some organisations this may mean issuing new leases that have expired or are due to expire.

If you have any questions regarding your lease arrangements, please direct your enquiries through Housing Programs at Communities Tasmania– email:

housing.programs@communities.tas.gov.au



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