

Conference cancellation guidelines

Sometimes life happens, circumstances change and we are no longer able to attend meetings or events we may have committed to. With this in mind we have developed a guide to how we manage last minute cancellations for our conference. The refund policy is based on the notice we are required to give to cancel services that will incur a cost and are as follows:

UP TO THIS DATE	AT THIS TIME	REFUND
Wednesday 18 th September	12 noon	100%
Monday 23 th September	5.00 pm	50%

No refunds will be given for cancellations received after close of business on Monday 24th.

Unusual circumstances

If your situation is unusual and you feel justifies consideration beyond the above guidelines please email jonathan@nht.org.au with details of your request, outlining the reasons and circumstances for your request.