Neighbourhood Houses: making a difference for our communities

Community development is our core business. We are all committed to community development because it has been proven to make effective and lasting change.

Houses work under the Neighbourhood House Program Strategic Framework. The key goals are:

- **CONNECT COMMUNITY**
- **SUPPORT PEOPLE**
- **CREATE OPPORTUNITY**
- **LOCAL LEADERSHIP**

**VOLUNTEERS**
- 1,767 people volunteered across the network
- 54 volunteers per House
- 5,288 volunteer hours per week across the network
- 160 hours per House

**PEOPLE PARTICIPATION**
- 781,879 contacts across the network over the year
- 494 contacts on average per week per House
- 23,693 contacts were made at each House on average per year
Neighbourhood House programs and activities always strive to ensure community members feel welcome, included, represented and have a say in what happens. Houses are safe places, which are respectful and aim to connect people and community.

**HOW MUCH DID WE DO?**

- **658** community consultations across the network, an average of **20** per House
- **7,696** people participated in community activities across the network each week, an average of **275** per House
- **3,419** people participated in skills and knowledge activities across the network each week
- **187** people per House were engaged in health and wellbeing activities each week
- Each House worked with **42** partner organisations on average

**HOW WELL WE DID IT**

- **91.5%** of participants reported satisfaction with the activity they participated in
- **83.3%** of activities were completed on time or as planned
- **89.2%** of participants (per activity) were from target or priority groups
- **99.9%** of partners were satisfied with their relationship with the House

**IS ANYONE BETTER OFF?**

- **91.5%** increase in participation or connection to community
- **87.3%** improved skills and knowledge
- **87.8%** were able to now respond to challenges and take up opportunities
- **86.8%** improved personal confidence
- **76%** improved their family relationships
- **98.6%** partners report improved outcomes for communities
- **85.7%** participants report being involved in developing programs

All data is taken from 30 Neighbourhood Houses 2017–18 Outcomes Reporting to Department of Communities Tasmania, which includes 3001 participant and partner survey responses.